

## BRAJESH JHA



Brajesh Jha is a senior executive with over two decades of experience in building and running professional services at multi-billion-dollar companies. He has a proven track record of driving continuous operational improvement and customer success at Fortune 500 clients.

Brajesh is currently responsible for Genpact's global digital transformation business within the Media, Publishing and Entertainment industries. This business extends the original GE heritage of Genpact in running efficient global operations and deploys artificial intelligence, analytics, and intelligent automation to achieve real world outcomes.

Prior to this, Brajesh ran the worldwide Delivery and Care organization at Sabre, a travel technology company. Known as an inspirational Global Leader, Brajesh takes pride in developing people and scaling new heights together. As a founding member of Oracle's Advanced Customer Support (ACS) services where he spent seventeen years, Brajesh personally shaped many contracts, their delivery, as well as the long-term executive relationships.

Brajesh holds a Master's degree in Computer Science from the Indian Institute of Technology at Chennai, India and a Bachelor's degree in Engineering from the National Institute of Technology at Allahabad, India. He received executive education in Leadership, Strategy, and Innovation from the Massachusetts Institute of Technology's Sloan School of Management.

A certified Executive Coach, Brajesh volunteers as a Career Adviser and has served in a leadership role at Project Management Institute, Dallas chapter. As an executive member of Sabre Airline Advisory board, he has worked closely with Airline CIOs around the world. Brajesh is also a member of the McKinsey Research Executive panel and the Gartner Research Circle.